

## **NOW IS OUR TIME TO REACH OUR NEXT GOALS**

**This is an exciting time for Provident<sup>10</sup>. The launch of our five-year strategic plan represents an evolution, mapping out a journey to modernizing, transforming, and growing our business.**

Our ambitions are limitless: the strong foundations we have built over the last five years will allow us to evolve and grow. We will build on our accomplishments, consistent track record, and ability to exercise agility in times of uncertainty to inform and guide future direction and decisions.

### **BECOMING BRILLIANT AT THE BASICS**

Brilliant at the Basics is an integral part of our multi-year journey. It isn't just a statement, but a promise to continue to elevate our success with good governance, key relationships, and innovation. The next phase of our journey reflects the effort required to realize the returns from the foundation we have laid.

### **ASPIRATIONS**



#### **Industry Leader**

in pension and investment service offerings



#### **Trusted Brand**

that leads in member satisfaction

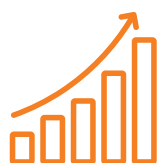


#### **Recognized Employer**

of choice

**Our ambitions  
are limitless.**

## FIVE STRATEGIC PILLARS TO MEET 2026 GOALS



Driving stable,  
long-term **growth**



Enabling service **excellence**  
through technology adoption  
and modernization



**Enhancing** transparency and  
engagement with members  
and stakeholders



Developing talent and fostering  
a **purpose-driven** culture



Leading with  
strong **governance**

## MODERN. FOCUSED. PEOPLE-CENTRIC.

Three elements underpin our vision for 2026:

### PEOPLE

Create a seamless experience for members and a positive culture for our employees.

### PROCESS

Remain an efficient and agile organization, reacting and adapting to the evolving times and continuing to be deliberate in our approach for the benefit of our members.

### TECHNOLOGY

Embrace technology in a big way as we modernize to reduce the burden of pension administration. Protect and mitigate digital risks to the business. Ensure transparency, accountability, and a consistent experience for our members.

These three elements—people, process, and technology—are the critical factors to build the right foundation for long-term success.

## OUR PLAN IS OUR PROMISE

**Provident<sup>10</sup> remains focused on our long-term goal:** The financial health of the Plan and becoming a best-in-class, scalable pension administration and investment management organization.

Learn more about the Plan online at  
[www.provident10.com](http://www.provident10.com)